

Medicaid Expansion Update

Timeframe for data pull: **January 1-15, 2014. Website and Call Center Data – Medicaid**

TOO STOCK WITH CHILD SHOW IT	Louicaia	
	Jan. 1-15	Oct. 1, 2013 – Jan. 15, 2014
PEAK website hits (average	4,546	N/A
daily)*		
PEAK new accounts created	14,547	86,235
Call center volume for	819	9,844
applications		
Average cumulative wait time for	42 minutes, 29 seconds	42 minutes, 12 seconds
applications		
Average time to complete an	21 - 40 minutes	N/A
application on the phone through		
the call center		

^{*} PEAK metrics include Colorado.gov/PEAK and referrals from Connect for Health Colorado's website. In January, there was approximately a 47/53 percent split between applications through Colorado.gov/PEAK and referrals. The Department updated call center technology in December. This technology more accurately captures <u>cumulative</u> wait times which are reflected above.

Applications

	Jan. 1-15	Oct. 1, 2013 – Jan. 15, 2014
Total New Applications for Medicaid/CHP+**	22,020	153,456

^{**}These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of all new applications about 64% were received electronically through PEAK.

Medicaid Expansion Enrollment

	Oct. 1, 2013 – Jan. 15, 2014
Medicaid Expansion (individuals)***	101,730

*** Colorado Medicaid eligibility is determined on a monthly basis. If your income or circumstances change, your eligibility could change. Individuals who are not eligible for Medicaid because they are over income are referred to Connect for Health Colorado as they may benefit from financial assistance offered through the marketplace.

Clients by Age Category		
Age Category	Percent	
Under Age 18	0.0%	
Ages 18 - 25	24.2%	
Ages 26 - 34	19.3%	
Ages 35 - 44	14.9%	
Ages 45 - 54	20.5%	
Ages 55 - 65	21.1%	
Over Age 65	0.0%	

Clients by Reported Gender	
Gender Percent	
50.6%	
49.4%	

For more information visit Colorado.gov/hcpf.

Medicaid Expansion: County Breakouts

County of Residence	Client Count
ADAMS	8,891
ALAMOSA	733
ARAPAHOE	10,029
ARCHULETA	254
BACA	83
BENT	191
BOULDER	5,079
BROOMFIELD	579
CHAFFEE	449
CHEYENNE	37
CLEAR CREEK	187
CONEJOS	360
COSTILLA	254
CROWLEY	114
CUSTER	108
DELTA	753
DENVER	19,963
DOLORES	84
DOUGLAS	1,774
EAGLE	475
EL PASO	11,755
ELBERT	243
FREMONT	1,178
GARFIELD	841
GILPIN	135
GRAND	199
GUNNISON	404
HINSDALE	Not Available
HUERFANO	269
JACKSON	36
JEFFERSON	8,064
KIOWA	45

County of Residence	Client Count
KIT CARSON	146
LA PLATA	988
LAKE	153
LARIMER	6,000
LAS ANIMAS	412
LINCOLN	108
LOGAN	430
MESA	3,141
MINERAL	Not Available
MOFFAT	271
MONTEZUMA	689
MONTROSE	1,068
MORGAN	507
OTERO	717
OURAY	121
PARK	326
PHILLIPS	82
PITKIN	219
PROWERS	437
PUEBLO	5,370
RIO BLANCO	89
RIO GRANDE	512
ROUTT	383
SAGUACHE	270
SAN JUAN	Not Available
SAN MIGUEL	151
SEDGWICK	50
SUMMIT	334
TELLER	566
WASHINGTON	66
WELD	4,294
YUMA	127

Total 101,730

NOTE: The information above reflects county of residence for Medicaid expansion clients including newly enrolled and any previously on a waitlist. Client counts for counties with 30 or fewer enrollees were withheld since reporting them may result in disclosing Protected Health Information. Those enrollments are reflected in the total column.

Media Contact: Rachel Reiter

Rachel.Reiter@state.co.us

303-866-3921

